

APPLICATION OF KNOWLEDGE MANAGEMENT TO TRAINING AND TRAINING EVENTS IN THE HEALTH SECTOR

The Best Practices in Lithuania

Best Practice 1

This Best Practice is related to the Training Event:

[Care provision within families and](#)

[its social-economic Impact on care providers](#)

([Click here](#) to access the Form on to the Hippocrates portal)

<p>Definition of target group</p>	<p><i>Were the target group KM training needs previously identified? If yes, how?</i></p> <p>Yes, In the annual report in the Parliament of the National Health management and Care Informal centre, where I am an expert.</p> <p><i>Were the KM training needs of target group previously assessed? If yes, how?</i></p> <p>Yes, partly, no of great importance.</p>
<p>Identification of training staff</p>	<p><i>Which was the process for the selection of the trainers?</i></p> <p>The answer lies in asking the right questions and giving the exact answers on :how much our budget allow ;how much hands-on participation we want and expect; what is his philosophy of training .If balance was 70% to our expected then was signed an agreement and foreseen workshop programme and plans for schedules.</p> <p><i>How were the skills and experiences of the trainers assessed?</i></p> <p>Just on recommendations from the Institutions where they work.</p>

<p>Courses methodology and material</p>	<p><i>Was the methodology adopted for the course consistent with the specific needs of the target group?</i></p> <p>Yes,</p> <p><i>Were the training material distributed consistent with the learning needs of the target group?</i></p> <p>Yes</p> <p><i>Were a sufficient number of practical KM examples provided during the course?</i></p> <p>Enough</p> <p><i>What the teaching methods were used during the Course to involve participants?</i></p> <p>1) guide focuses on learning, teaching and assessing law in social work education</p> <p>2) combining human diversity and social justice education: a conceptual framework</p>
<p>Course contents</p>	<p><i>Were the KM course contents consistent with the needs of the trainees?</i></p> <p>Yes</p> <p><i>Was the course programme organized in an effective way?</i></p> <p>Yes, as the questionnaire was positive</p> <p><i>The programme prepared involving trainers?</i></p> <p>Trainers mostly prepared programme by themselves.</p>
<p>Results</p>	<p><i>Calculation of the balance between the number of trainees enrolled / those who completed the training course / those who passed the final exam (if available)</i></p> <p>It will be clear just in the second period. Evaluation of participants will be the whole training period.</p> <p><i>Analysis of the balance between the skills the trainees had at the beginning of the training course and at the end of it</i></p> <p>At the end of training courses it will be evaluated not only trainers but also participants.</p>

<p>.Evaluation</p>	<p><i>Were the trainees asked to complete an evaluation form?</i></p> <p><i>If yes, which main aspects of the course were evaluated?</i></p> <p>Yes, We conclude that suitable teaching technique is one of successful means of providing knowledge and skills in a positive and rewarding atmosphere.</p> <p><i>If yes, what was the result of the evaluation made by the trainees? (If available)</i></p> <p>Yes, 23 trainers assess themselves as suitable to give lectures. 10 trainers assess themselves as not suitable to work with target group.</p> <p>Reaction of studio-atmosphere and how trainers will be able to attract into students in the training.</p>
<p>Reference model for the evaluation</p>	<p>e.g.</p> <ul style="list-style-type: none"> - reaction of student (satisfaction) – what they thought and felt about the training - learning –will increase a knowledge; - behaviour –to rise interest of students in the training course. Training course should be open, free and communicative.; - results – the effects on the business or environment resulting from the trainees's performance
<p>Other elements</p>	<p><i>During the course, the tutor were involved?</i></p> <p>Yes,</p> <p><i>There was the community online for the discussion after the end of course?</i></p> <p>Yes, students who will attend the course.</p>
<p>Comments</p>	<p>At the beginning of the training process to answer some questions are difficult. To ensure the success of the results we took tutor and will be able to observe process.</p>